II Semester M.Com. Degree Examination, July 2017 (Repeaters) (2007-08 Scheme) COMMERCE

Paper – 2.1 : Human Resource Management

Time: 3 Hours Max. Marks: 80

Instruction: Answer all questions.

SECTION - A

1. Answer any ten of the following. Each question carries two marks. (2×10=20)

- a) Define Human Resource Development.
- b) Differentiate between wage and incentive.
- c) Give the meaning of Employee Hiring.
- d) What is meant by team building?
- e) Give the meaning of fringe benefits.
- f) Give the meaning of term CAREER.
- g) What is meant by job specification?
- h) Give the meaning of Rating scale.
- i) What is meant by Downsizing plan?
- j) What is meant by e-recruitment?
- k) Give the meaning of unstructured interview.
- I) What is meant by simulation?

SECTION - B

Answer any three of the following. Each question carries five marks. (3×5=15)

- 2. Explain the factors influencing Human Resource Planning.
- 3. From the HR manager's point of view what are the uses of job analysis.
- 4. What are the common interview problems? How can they be overcome?
- 5. What are the objectives of Performance Appraisal?
- 6. Do you think that Indian Executives are overpaid? Discuss.



SECTION - C

Answer any three of the following questions in **not** exceeding **three** pages **each**. **Each** question carries **15** marks. (3×15=45)

- 7. What is the essence of Vroom's Expectancy model of motivation?
- 8. Describe the various methods for achieving employee participation. Suggest a suitable method for application to Indian conditions.
- 9. What are the barriers that check effective communication? How can these barriers be overcome?
- 10. Outline the causes for Industrial accidents. How can they be avoided?

11. Explain the various HR ethical issues.